Got a Plastic Bottle?

Reating an effective "all bottles" community educational outreach program



The SUCCESS of an all plastic bottles collection and recycling program

depends on enthusiastic public participation. Most consumers are eager to recycle plastics. The challenge for community recycling coordinators is to support and encourage their enthusiasm while helping residents recognize which plastic items go into the recycling container and which do not.

If your city or county has decided to adopt an "all plastic bottles" collection program, congratulations! Collecting all plastic bottles is a great way to simplify the recycling message for plastics and increase the number of bottles captured for recycling.

To help you get your new, "all plastic bottles" program off to a good start, the Environment and Plastics Industry Council (EPIC) has developed this publication to provide specific suggestions on the most effective promotional approaches and tools to use. These ideas come from communities that already have implemented "all plastic bottles" programs. If your community is just beginning to consider adopting an "all plastic bottles" program, we recommend that you first consult Simplicity = Success: Answers to Six Common Questions About "All Plastic Bottle" Collection Programs. The publication is available

And remember, there's much more information about how to conduct successful plastic bottle recycling programs on our Web site:

on our Web site www.plastics.ca/allplasticbottles.

www.plastics.ca/allplasticbottles

Seven Steps to Success

STEP 1. Create Excitement!

Most residents are now firmly in the habit of recycling. But that means to get them to adjust to an "all plastic bottles" program, you must create excitement. Begin the new program with a substantial promotional campaign, notifying residents two weeks in advance of changes. A printed brochure that is mailed or hand-delivered to every household is essential.

A kickoff event can have a big impact. Many communities combine the launch of an "all plastic bottles" program with the addition of other new materials, such as metal paint cans, magazines, or aerosol cans. That makes the news even bigger.

Timing the launch of an "all plastic bottles" program around an existing event, such as Waste Reduction Week, can be very effective especially when budgets are limited.

A big splash helps draw attention to your program, inspiring residents to learn more about the changes. Be sure to involve the local media.

STEP 2. Develop a Consistent Theme.

Give all of the promotional pieces used in your "all plastic bottles" program and education campaign a consistent, professional look to capture the public's attention. Use the same graphic style and wording for brochures, signs at drop-off centers, collection vehicles, household containers, etc. In every piece, follow these simple principles:

• Be Consistent: Decide your "do's and don'ts" upfront and stick to them. A consistent program that is reinforced over time will maximize participation, reduce confusion, and improve the quality of all plastic bottles collected.

- BE CLEAR: The simpler the directions, the better! Use big pictures and few words. Avoid use of the resin identification code and instead focus on the description of a bottle. Reinforce written instructions with colorful graphics. Most people will look at the instructions for just a few seconds; they must be able to grasp the directions at a glance.
- ADDRESS THE BASIC ISSUES: Usually an "all plastic bottles" program is an expansion of an existing recycling program. Be sure to tell residents how to identify and prepare plastic bottles, what other new materials have been added, and whether other recycling requirements have changed. Include:
 - What bottles should be set out? Be very specific. List what products should be included or excluded. Even though an "all bottles" program should technically take all bottles, some bottles con-

^{1 &}quot;All plastic bottles" refers to all resin types (1 through 7) but without any requirement for the consumer to look for the resin identification.

tain substances — such as motor oil or pesticides — that your end market may not want. Check with your end market before making the decision to accept these bottles. Be sure to train your hotline representatives to let the public know that these bottles themselves are recyclable, but your program does not include them due to the residue.

- How should residents prepare the bottles? Remove caps? Empty? Squash bottles?
- When should residents set out the materials?
- Where should they take materials (for drop-off programs)?
- Who can they call for more details? Is program information available on the Web?

Print the list of acceptable and non-acceptable plastics on one side of the brochure so it can be posted in a handy place, such as the refrigerator.

STEP 3. Hit the High Points.

Other communities have started "all plastic bottles" programs. They say four key points must be made in all informational materials:

- Encourage residents to step on plastic bottles to reduce the volume.
- "Check for the neck" is an effective phrase to use to help residents easily identify bottles versus other types of plastic containers. An acceptable bottle should be defined as one "with an opening smaller than its base."
- Include a detailed list of what IS and what IS NOT collected.
- Instruct residents to remove pumps, caps, and lids, and to completely empty the bottles to improve the quality and marketability of collected bottles.

STEP 4. Think Outside the Ice Box.

A key element in promoting "all plastic bottles" collection is encouraging residents to "think outside of the refrigerator" when recycling their plastic bottles. Remind residents to recycle plastic bottles used in their bathrooms, pantries, cabinets, and laundry rooms. Using specific examples of products other than beverages that come in plastic bottles will increase the number of shampoo, mouthwash, peanut butter, cooking oil, ketchup, barbecue, and detergent bottles that are collected and

STEP 5.

Bring Back Those "On-the-Go" Bottles.

The expansion to an "all plastic bottles" program can also be an ideal time to remind residents to bring home for recycling all the plastic bottles the family uses—including those beverages consumed away from home, on the

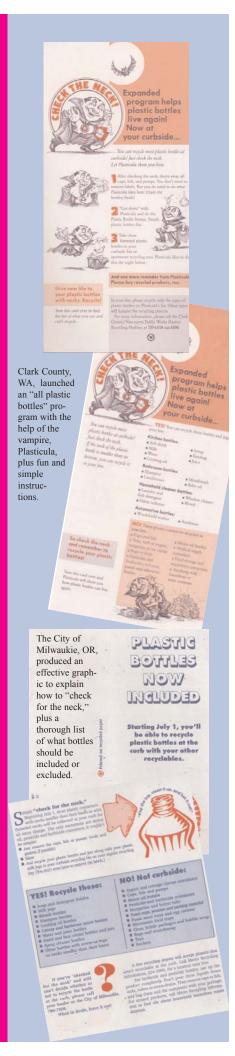
STEP 6. Use Visual Tools.

Because it helps to see what bottles can be included in an "all plastic bottles" program, posters in schools, libraries, and recreational centres are effective and inexpensive tools. Your city or county Web site is also a great place to provide more details on your new "all plastic bottles" program.

STEP 7. Thank and Repeat!

Six months after the launch, give residents a refresher course on proper "all plastic bottles" collection and recycling procedures, call attention to common mistakes, and be sure to thank them for recycling more bottles!

Turn the page for detailed instructions on how to create an effective brochure.



Simple, attractive and to the point. NOW YOU CAN RECYCLE **Appealing** An Easy Way cover to Know **Printed** on recycled All Plastic What Goes Into the Recycling Container paper Bottles! way to identify put in your recycling bir Side 1 Check for the Neck! A bottle or jar with an opening that is smaller than the base (or widest part) is usually acceptable for recycling. Local address printed here Plastic bottles Easy steps to to recycle recycling Recycling Plastic DON'T include D0 include Bottles Is Easy. these kinds of empty plastic bottles: these kinds of plastic bottles: HERE'S HOW. Kitchen sion fluid bottles L. Collect and recycle all plastic Soda, Milk, Water Brake fluid bottles Plastic items bottles and jars that have an Gasoline bottles Ketchup Cooking oils Jars with necks Other bottles that used opening smaller than the base (o not to include Motor oil bottles Household Herbicide and pesticide bottle Cleaners Liquid dish deter 3. Empty contents and Now you can collect Bathroom Side 2 and recycle 4. all plastic bottles! rush plastic bottles by carefully stepping on them so they take fow you can collect and recycle more plastic bottles in our recycling bin. All plastic bottles (bottles are contain-rs that have an opening smaller than the base)—and any bottles—will be collected for recycling. Remember, ther kinds of plastic items will ngt be collected. up less room in the recycling container. Hold onto a Laundry way so you don't slip. Liquid fabric softener 5. Place uncapped and flattened empty ottles and a variety of other products Beverage

These lists should be tailored to your community's **specifications**

Containers At Home & On the

Go

Soft drinks

plastic bottles in your recycling container along

with your other recyclables.

www.

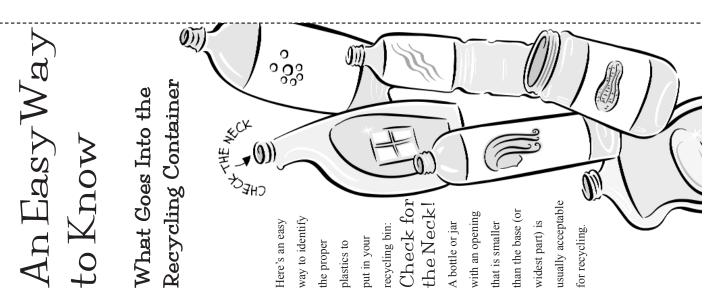
(000)000-0000

NOW YOU CAN RECYCLE

All Plastic Bottles!

50% Total Recovered Fibe

Your community logo and return address here.



Tear It Out. Mark It Up. Design Your Own!

Recycling Plastic Bottles Is Easy.

HERE'S HOW

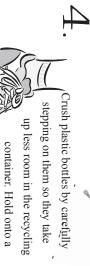
Collect and recycle all plastic opening smaller than the base (or bottles and jars that have an widest part). See the list at right.





lids and pumps Remove caps.

3. Empty contents and rinse thoroughly.



Place uncapped and flattened empty plastic bottles in your recycling container along with your other recyclables

these kinds of empty plastic bottles 0 include Juice, Syrup Kitchen

these kinds of plastic bottles:

DON'T include



Soda, Milk, Water Ketchup

Cooking oils

Jars with necks



Cleaners Household

Herbicide and pesticide bottles

Motor oil bottles

Other bottles that used to contain flammable

Gasoline bottles Brake fluid bottles Transmission fluid bottles

kitchen cleaner) (window, bathroom & Liquid household cleaners Liquid dish detergent



Bathroom

Conditioner Mouthwash Shampoo

Lotions



countertop or door-

way so you don't slip

Laundry

Bleach Liquid laundry detergent Liquid fabric softener



Beverage Home & On the Containers At

Sport drinks and teas Soft drinks

Now you can collect all plastic bottles! and recycle

other kinds of plastic items will not be collected. only bottles-will be collected for recycling. Remember ers that have an opening smaller than the base)—and your recycling bin. All plastic bottles (bottles are contain Now you can collect and recycle more plastic bottles in

bottles and a variety of other products. clothing, garden furniture and accessories, new plastic made into new plastic products such as carpeting and Plastic bottles collected from your neighborhood will be

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www.

.gov

Tear It Out. Mark It Up. Design your

The inclusion of "all plastic bottles" makes identification of recyclables easier

for residents and increases capture rates. In addition, contaminants often are reduced, so the overall recycling program becomes more efficient and less costly to the community. An "all plastic bottles" program renews the community's interest in recycling — everybody wins.



EPIC's new Web site devoted exclusively to the collection and recycling of "all plastic bottles" is www.plastics.ca/allplasticbottles. Visit it to find more resources to help you launch a successful "all plastic bottles" collection program, including:

- More than 25 illustrations of plastic bottles that you can download and use in your community materials
- Case studies and testimonials from communities that are recycling "all plastic bottles"
- More tips on language and wording for your printed pieces and press releases
- Samples of print advertisements you can customise
- A sample of a poster you can customise

www.plastics.ca/allplasticbottles



For more sample brochures, visit the new

Web site

include the key elements recommended

A Word About the Resin Identification Codes

The resin identification code was intended for use by recyclers (the people actually doing the sorting at the recycling facility), not consumers. Therefore, if you choose to educate consumers using the codes, you must use caution. Recycling programs that encourage consumers to refer to the codes often wind up collecting unwanted container types. To avoid this, specifically request "bottles with necks (or openings) smaller than the base" and don't mention the code at all. Use pictures and graphics instead of the chasing arrows symbols. Refer to the publication Simplicity = Success for more information on our website.

What the Experts Say

When we added the all bottle program, we had a substantial increase in our collection of plastic bottles. It's just so much easier for customers. We are very pleased with the results and I'd recommend this program to any other community.²⁹

—Bruce Walker Director of Sustainable Development City of Portland, OR By concentrating on an 'all plastic bottles' message, there is less confusion for residents about what numbers to recycle and we are able to recycle more plastics."

—Ruth Westfall, Recycling Coordinator, Grand Prairie, TX



ENVIRONMENT AND PLASTICS INDUSTRY CANADA

5915 AIRPORT ROAD

SUITE 712

MISSISSAUGA, ON L4V 1T1

TEL 905-678-7748

FAX 905-678-0774

www.plastics.ca/epic

EPIC is a council of the Canadian Plastics Industry Association

A NOTE ABOUT RECYCLING IN YOUR COMMUNITY

Plastic bottle collection and recycling varies from community to community. Collection programs should be designed according to each community's unique circumstances. Check to see if all plastic bottles can be collected and recycled in your community.



EPIC'S WEB SITE

www.plastics.ca/epic

FEATURES MORE RESOURCES FOR YOU, INCLUDING INFORMATION ON:

- Products made from recycled plastics
- Markets for recycled plastics
- Maintaining quality in collection programs
- Recycling plastic bottles at drop-offs
- Technical information about plastics recycling